

MODERN HEALTHCARE



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Corporate Profile

StatCom's Hospital Operating System, a comprehensive patient throughput solution, was developed to enable hospitals to achieve maximum operational performance while greatly enhancing the patient and staff experience. Actions across the hospital are prioritized, allowing patients to flow at their best possible rate with respect to service, quality, safety and resource consumption. By optimizing the whole, StatCom technology helps hospitals achieve a significant competitive advantage by increasing bed turns, accelerating discharges and reducing diverts and delayed cases. StatCom is a subsidiary of Jackson Healthcare, a group of companies focused on providing the healthcare industry with innovative people resources and IT solutions.

Contact Info

For more information,
call 800-930-0870
or visit StatCom.com.

What do you consider the most significant information technology challenge facing the healthcare industry today?

The most significant IT challenge is always a direct correlation of the main operational challenge—how to enable all patients, simultaneously, to flow at their best possible rate with respect to service times, quality, safety and resource consumption, across the healthcare system. This challenge assumes the availability of a hospital operating system able to track and manage all cross-vertical patient flow logistics in real-time. Then and only then is an organization able to reduce waste, errors and unnecessary cost—achieving breakthrough results in quality, cost and financial performance.

The majority of hospitals have clinical and financial systems, as well as departmental solutions, but they do not have an operating system that is able to track and manage all cross-vertical patient flow logistics in real-time.

How does your organization assist healthcare providers in meeting that challenge?

StatCom's Hospital Operating System resolves this operating challenge by enabling hospitals to execute dynamically prioritized patient flow actions spanning the entire hospital. By combining the expertise and direction of hospital leadership, StatCom represents the real path to productivity by implementing:

- Full visibility of patient flow processes to hundreds of users
- Seamless integration with existing systems with no duplicate data entry
- Discharge date assigned at admission
- Patient flow actions coordinated across the entire hospital simultaneously
- Predictable service performance

Hospitals come to us with a mission to transform how they provide patient care. This type of transformation focuses on the shift from a departmental centered facility, to one that integrates all departments—ultimately increasing the efficiency of patient flow, systems and information.

How do you measure your organization's success in assisting healthcare providers meet that challenge?

StatCom benchmarks an organization prior to implementation, as well as after the technology goes live. By reducing waste, inefficiency, and increasing asset turns (beds, diagnostic testing equipment), return on investment is typically less than a year. These improvements drive greater throughput and reduced LOS. Hospitals are able to see a substantial lift to their contribution margin.

True success is measured by our customers:

"It makes sense. Real thought was put into the system. We haven't had any problems. I love it. It's the best new thing for nursing."

"I can be better prepared for admissions and get my work done before the patient arrives without chasing down the nurse for information."

"We've never seen rooms get clean this fast. No need for stat cleans."