

Adrienne Dickerson

VP Transformation Engineering



First we create change in the mindset of executives and employees and let them drive the transformation



Adrienne has over a decade of healthcare experience in almost all aspects of hospital operations. Formerly a self-employed healthcare consultant, she worked for several years in managed care contracting, revenue cycle, and facility-wide process improvement for her clients. She also spent five years as Director of Operations Improvement for VHA Georgia and was responsible for leading improvement efforts at over 40 member hospitals.

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Adrienne works with hospitals and other healthcare organizations to expand the use of traditional Industrial and System Engineering techniques in the healthcare setting. She joined StatCom in

early 2008 and is now the VP of Transformation Engineering overseeing projects that truly transform hospital operations.

Adrienne graduated with honors from the Georgia Institute of Technology with a Bachelor of Science in Industrial Engineering and a Master of Science in Health Systems. She was on the board of the GA HIMSS Chapter from 2002-2007 and is a member of the Institute for Industrial Engineers/Society for Health Systems (IIE/SHS). She has been published in "Industrial Engineer," the national publication for IIE, and has presented at several national conferences regarding benchmarking, process improvement, and operational dashboards.

"In the past I would complete a consulting project and wonder how long the improvements would last. With StatCom, first we create change in the mindset of executives and employees and let them drive the transformation. Then we hardwire the results into a custom-configured Hospital Operating System for each client to support and drive ongoing improvement."

About StatCom – Through process re-engineering and enabling software, StatCom's Hospital Operating System™ helps hospitals transform their operations to deliver efficient patient throughput, reduced ALOS, and improved physician, patient and staff satisfaction. StatCom is a subsidiary of Jackson Healthcare® (www.jacksonhealthcare.com), a group of companies focused on providing the healthcare industry with innovative people resources and IT solutions. For more information, visit www.statcom.com, or contact StatCom at 800.930.0870 or info@statcom.com.