

Sue Ann Te

Transformation Engineer



Transforming operations to improve throughput enables hospitals to serve more of their community with existing resources



Sue has nearly a decade of healthcare experience in almost all aspects of hospital operations. Working in several healthcare systems in Georgia, Sue has led process improvement projects in areas ranging from productivity and financial benchmarking to revenue cycle management. In addition, she has served as a leadership development consultant, providing guidance and support to hospital leaders as they lead their own process improvement projects to improve operational efficiency or enhance financial performance.

In her role as a Transformation Engineer, Sue partners with each hospital to define transformation for their organization. Her ability to analyze current state process flows, define the future state, and identify how StatCom can close the gap between the two helps to ensure that each StatCom implementation does what the client needs it to do, rather than forcing a single solution on every situation.

Sue graduated with honors from the Georgia Institute of Technology with a Bachelor of Science in Industrial Engineering and a Master of Science in Health Systems. She has been a member of HIMSS since 2002 and served on the board of the GA HIMSS Chapter from 2002-2008. Sue has presented at several national conferences sharing the results of the process improvement efforts she has led.

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“I’ve spent my whole career working on process improvement projects in a hospital setting. While I’ve been successful at achieving results, I realized that improving one area did not translate to improving the system as a whole. In my role at StatCom, I’m given the opportunity to partner with hospitals to transform operations and achieve system-wide improvement.”