

Martha Sist

Transformation Engineer



Understanding processes within and between departments is the key to improving them



Martha joined StatCom in August 2004. She has worked directly with the customer, ensuring consistent communication and project clarity. As a Transformation Engineer she works with clients to understand and analyze current processes within and between departments, defines the ideal future state for clients and identifies technologies to close the gap, and she creates process flow diagrams of clients' current and future states. She has been involved in the design of different components of the StatCom product including dashboards, reports, and end-user modules.

StatCom promotes and implements mechanisms to achieve and sustain organizational efficiency, cost reduction, and increased customer satisfaction in hospitals. That's huge in this day and age, given the economic crisis and that healthcare spending in the U.S. accounts for 17.6% of the GDP.

Previously Martha gained industry experience at the University of Michigan Cardiovascular Center where she compiled and analyzed data on patient volumes and throughput rates, appointment status and type, clinical scheduling patterns and flow-charting patient movement, which she presented to hospital decision-makers relating to the relocation of the center. At Health Central Paramedic (Florida) Martha was tasked with improving the efficiency of Emergency Medical Services and promoting greater employee satisfaction.

Martha received her Master of Science degree from the University of Michigan in Industrial and Operations Engineering with a concentration in Engineering Management. She has her Bachelor of Science degree from the University of Central Florida in Industrial Engineering. She is a member of the Institute for Industrial Engineers/Society for Health Systems (IIE/SHS) and of the Order of the Engineer.

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Contact Martha Sist:

- > Direct: 678.992.1658
- > Cell: 404.788.7022
- > msist@statcom.com

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